

Thank you for shopping at The Village Hat Shop!

Please take a few minutes and write a Product Review for your new hat. The link for the review can be found at your hat's product page at www.VillageHatShop.com. We hope you enjoy your hat(s).

Return/Exchange Form

Please read the following, complete the form & enclose w/ return or exchange.

- ❖ Expect your Return/Exchange to take up to 3 weeks to be received and processed.
- ❖ Please enclose a copy of your email order confirmation with your return/exchange.
- ❖ Only new/unworn merchandise will be accepted within 30 days of the original purchase date.
- ❖ **Customer appreciation exchange offer: WE WILL SHIP YOUR EXCHANGE VIA GROUND SERVICE AT NO ADDITIONAL CHARGE.**
- ❖ We will refund the full cost of the returned merchandise. Your refund will be applied to the same payment method used for the original purchase. However, the original shipping costs are only refunded when the Village Hat Shop makes an error.
- ❖ Please repack merchandise in the original shipping carton and ship back either **USPS INSURED PARCEL POST** or **GROUND UPS** or **FEDEX GROUND**.
- ❖ Returned merchandise from large quantity orders are subject to a 20% restocking fee. Wholesale orders are not returnable.
- ❖ **All Special Orders and Embroidered headwear are FINAL SALES and are NOT RETURNABLE.**
- ❖ **AMAZON Customers:** Please include the name of the original purchaser and the best way to contact you. If you are returning for refund, you will see the credit to your AMAZON account within 2 weeks.
- ❖ **International Customers** will be responsible for paying all shipping charges on exchanges.

If you have any further questions please feel free to e-mail us at vilhat@villagehatshop.com or call our toll free number 1-888-847-4287.

NAME OF PURCHASER _____

ORDER# _____ DATE _____

Please select, is this a:

Return or Exchange

RETURN REASON CODES:

1	Too Small	4	Wrong Item	7	Not what I expected
2	Too Large	5	Changed Mind	8	Gift, I don't like
3	Wrong Color	6	Defective	9	Other Please Specify:

Return Request:

Qty	Size	Color	Style #	Description	Reason Code	Price

Exchange Request:

Qty	Size	Color	Style #	Description	Price

Ship your Return/Exchange to:

The Village Hat Shop
3821 Fourth Ave.
San Diego, Ca. 92103

Office Use Only

Calif. Sales Tax
Refund or Additional Charge
Total : _____

New Shipping Address

New Credit Card Number

Name on Card

Card Number

Exp. Date CVV

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